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NEW ONLINE ACCESS TO YOUR MEDICAL RECORDS

A healthcare initiative which will allow patients to book & cancel GP appointments, request repeat prescriptions and view their medical records online is being rolled out nationally and will be provided by all GP practices by March 2015.

Patients will be able to access this service from their computer, smartphone or tablet, meaning they will no longer have to call or visit their GP practice to carry out routine tasks such as book or cancel appointments or requesting repeat prescriptions.

The service will compliment, not replace, the traditional methods of accessing services. This means that those without a computer, or who do not want to join up to patient online, can still call or visit the surgery to book appointments and request repeat prescriptions.

NHS England have said: "Patient online will enable patients to take greater control of their health and wellbeing by allowing them to book appointments or request repeat prescriptions online, depending on the service being offered by individual practices. Allowing patients to access such services online will prove more convenient and remove the need to call or visit the surgery in person".

A patient has said: "This is a fantastic new service; it makes total sense to be able to book appointments online and order repeat prescriptions. Nowadays everything is ordered online so why not GP appointments? Previously I always had to try and get through to the practice by telephone on a lunch break but now it is much more convenient as I can do it at a time that suits me. It was quick and easy to use, and there was plenty of choice of appointment times, I will definitely be using this service in the future".

For more information visit: www.england.nhs.uk/ourwork/pe/patient-online

If you would like your EMIS Access log-on details please ask a member of our Reception Team. You will be required to provide a formal of photographic identification to collect your personal log-on details and your temporary password which is only valid for 24 hours from issue.

If you would like to speak to the Practice lead on this please contact our Data Manager on 0115 9282216 or via email Deerpark@gp-c84044.nhs.uk

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Patient Application for On-line Services

| | | |
|---------------|-----------|---------|
| Surname | | |
| First Name | | |
| Date of Birth | | |
| Address | | |
| Post Code | | |
| Telephone No | Landline: | Mobile: |
| Email Address | | |

I wish to have access to the following online services;

| | | | |
|----|--|-------------|--|
| 1. | Booking and Cancelling of GP appointments | Please tick | |
| 2. | Ordering Repeat Prescriptions | Please tick | |
| 3. | Accessing my Medical Record – Problems & Diagnosis | Please tick | |
| 4. | Accessing my Medical Record – Test Results | Please tick | |

The clinical lead will make an informed decision if a patient is able to understand test results. If this function is not of benefit to the patients the Clinical Lead may decline the application for this function. You will be advised if your application has been declined.

I am the patient requesting online services;

| | | | |
|----|---|-------------|--|
| 1. | I am a patient, aged over 14 years of age | Please tick | |
| 2. | I am the Parent or Guardian of a child aged under 14 years of age | Please tick | |
| 3. | I am requesting the details for someone else, please state _____ | Please tick | |

If you are requesting the access for online services for a patient aged less than 14 years please be aware that the access to the online services will be revoked in the month of the patient turning 16 years of age. If the patient wishes to have the access reinstated the patient will need to re-apply providing the suitable documentation of identification.

Signature: _____

Date: _____

Practice Use Only

| | | | |
|---|--------------|-----------------|--|
| Patients NHS Number | | EMIS Web Number | |
| ID Checked by | | Date ID checked | |
| Evidence of ID Provided (Photographic referred) | Copied Y / N | | |
| Managers Authorisation & Date | | | |
| Notes; | | | |